



## TITO STASHER Data Privacy Terms & Conditions

Telesight Inc. ("TITO STASHER") respects your privacy and values your trust. We are committed to ensuring that the personal information stored by our systems is suitably protected and used appropriately. TITO STASHER Application is a queue management tool to help us control manage our queues. Our app provides helpful tools such as digital queuing, manage appointment, real time queuing status update and more.

### PRIVACY POLICY

Please read these terms and conditions carefully. We are committed to protect the privacy of our system visitors and we will only collect, record, store, process, and use your personal information in accordance with Republic Act No. 10173 or the Data Privacy Act of 2012 and other pertinent laws. By accessing and/or using our application and online services, you agree to be bound by the following terms and conditions. If you do not accept any of these, you must immediately discontinue this process.

The purpose of this Privacy Policy is to inform you of the treatment and handling of information that we may learn about you (the "User") from your visit to the TITO STASHER website ("Site") at [www.titostasher.com](http://www.titostasher.com), including all related pages and landing pages, by your engagement with our content, from your responses to our product marketing, or information that we obtain from third parties, including our clients. This privacy policy covers the following:

- [How we collect information](#)
- [Information we collect](#)
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## HOW WE COLLECT INFORMATION

When a User interacts with TITO STASHER, we may collect personal data in a variety of ways, including, but not limited to, when Users visit our website, subscribe to the newsletter, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, their name, job title, company name, email address, and phone number. Users may visit our Site anonymously. Users can always refuse to supply personal data, except that it may prevent them from engaging in certain Site-related activities.

Additionally, if you receive goods and/or services from one of our business clients, we may collect personal identification information including your name and contact details.

## INFORMATION WE COLLECT

### *Personal data*

Personal data is information that can be used to identify a living individual, which may include your name, home address, work address, email address, phone number, IP address, or other similar information. We collect personal data from Users only if they voluntarily submit such information to us. By voluntarily providing us with personal data, you are consenting to our use of it in accordance with this Privacy Policy.

### *Sensitive data*

Sensitive data is information such as ethnic origin, financial, health, religious, or other kinds of sensitive user information. TITO STASHER do not collect nor store sensitive data as defined here.

### *Web browser cookies*

Our Site may use "cookies" to enhance the User experience. A User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. When a web browser connects to the TITO STASHER website or a TITO STASHER service, the websites and services utilize browser cookies to a) provide a customizable and personalized experience, such as personal site preferences; b) record User session-specific information, such as which pages within the application were accessed; c) provide application session control to the servers hosting the application; and d) determine the device/browser type being used and its approximate geo-location. Disabling the support of browser cookies is not recommended: non-use of cookies may lead to reduced functionality and or an unsatisfactory user experience. In all cases in which we use cookies, we will not collect personal data except with your permission.

## **OUR USE OF COLLECTED INFORMATION**

Collecting and storing personal data is necessary so that we can fulfill our contractual obligations to the businesses, academic institutions, government agencies, and other entities and individuals who provide goods and services to you. We use personal data to provide services to our clients as follows:

- We set up systems which allow our clients to offer virtual queuing to those to whom the client provides goods and/or services. Our clients include government agencies, hospitals, medical, academic institutions, and other businesses which want to make it easier for those to whom they provide goods and services to receive those goods and services without having to wait in actual lines.
- We provide data periodically to our clients on how our services have helped them, including the number of individuals by hour, day, week, month, year or other periods of time who have waited in a virtual queue, average wait times, how long those individuals took to get to the location for goods or services after having been notified that they were next in the queue, average drop-out rates from the queue, comparisons between actual queuing and virtual queuing as it pertains to the particular client, satisfaction rates, times of high, low and medium customer volume, feedback from those who have used TITO STASHER for their business or personal needs, etc.
- For marketing of our services to current clients and to prospective clients, as well as to individuals who may be interested in our services. We use this data to communicate with you or other entities that provide you with goods and services.

## **STORAGE OF DATA**

We store and use your personal data for both short-term and long-term purposes. Short-term we store your data to enable us to provide our services to our clients, i.e., allowing them to offer and utilize virtual queuing for their own benefit, and for the benefit of those to whom they provide goods and services. Long-term, we store your data for marketing purposes as we continue to promote our services to new individuals, government agencies, and to various types of private businesses. As mentioned above, we use your personal data both short-term and long-term to help our clients understand the scope of how using TITO STASHER for virtual queues benefits them and those for whom they provide goods and services compared to the use of actual queues. Your personal data may be identified or may be identifiable. We also provide information to our clients which does not identify individuals.

## **RETENTION OF DATA**

To serve our clients with both short-term and long-term uses of data, we retain personal data indefinitely and do not purge it periodically. This allows us to compare information, such as average wait times, satisfaction rates, times of high, low and medium customer volume, average drop-out rates, average lengths of time between notifying a customer that the customer is next in line to the customer's arrival at the client's location, etc. over years where desired.

## **USE OF PERSONAL DATA**

TITO STASHER does not currently sell personal data that we collect, process and/or store. If we wish to sell personal data in the future, we will ask for the User's consent if and when that happens.

TITO STASHER does not currently transfer data that we collect to third parties other than in response to a request from a data subject that we provide data in a machine-readable format and send it to another data controller. This is called “data portability”.

## **SECURITY**

The TITO STASHER website and app have reasonable administrative, technical, and physical safeguards in place designed to protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. TITO STASHER utilizes industry adopted server and database security measures, including encryption of personal data over public networks. TITO STASHER also limits its employee’s access to personal information. Despite these protections, no information system is 100% secure, so we cannot guarantee the absolute security of your information at all times.

## **USER’S RIGHTS**

By voluntarily providing us with personal data, you are consenting to our collection, processing, and storage of it in accordance with this Privacy Policy. If you do not voluntarily provide your personal data as described in this policy, then we will not collect, process or store your personal data.

Users may request to view, modify, or remove their personal data at any time. To initiate a request to view, modify, or remove personal data, please contact us at [solutions@telesight.ph](mailto:solutions@telesight.ph) with the desired action and we will comply within thirty (30) days of receipt of your request.

## **CHANGES TO THIS PRIVACY POLICY**

TITO STASHER has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

## **CONTACT INFORMATION**

If you have any questions about this Privacy Policy, the practices of this Site, or your dealings with TITO STASHER, please contact us at [solutions@telesight.ph](mailto:solutions@telesight.ph)

If you have questions concerning the content of this website not related to processing and/or storage of your personal data, and not related to questions about exercising your rights as a data subject, please email us at [solutions@telesight.ph](mailto:solutions@telesight.ph)

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